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Hospitality Insights

Vision: To communicate hospitality research to practitioners in the hospitality industry in order to inform their thinking, processes and practices.

Editor -in-Chief

Associate Professor Shelagh Mooney, AUT, New Zealand. shelagh.mooney@aut.ac.nz

Associate editor

Associate Professor Tracy Harkison: AUT, New Zealand. tracy.harkison@aut.ac.nz

Editorial Review Team

Professor Tom Baum: Strathclyde University, UK.

Professor Tracy Berno: AUT, New Zealand.

Marisa Bidois: CEO, Restaurant Association of New Zealand.

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Hospitality Insights contains concise and accessible summaries of AUT's hospitality research. Our publication is aimed at a practitioner/industry audience, with a focus on relevant issues to help build a more sustainable hospitality industry for the future.

This journal operates as a tangible vehicle for meaningful outreach with local and international hospitality communities. Our objective is to stimulate dialogue between academic researchers and industry practitioners, as well as with other interested members of the hospitality community. We believe such a discourse can improve business practice, sustainability and workers' wellbeing, and lead to the creation of more healthy societies, whilst also engendering impact and uptake of academic research.

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Editorial

Tracy Harkison

Kia ora koutou

Welcome to our first issue of 2023. It has once again been a turbulent start to the year, and our hearts are with the communities faced with rebuilding lives and livelihoods after the extreme weather events in Aotearoa. As the industry responds to ongoing change, we hope that our industry practitioners will find the articles relevant and helpful. Our first opinion piece bridges past and future; it addresses the disconnect between industry and hospitality training providers, and what is required to alter the status quo. The second contribution looks at the resilience of our wine industry and whether the trend of buying local will continue. Romance is the focus of the next article, which discusses how the popularity of speed dating can be beneficial for hospitality venues. Our fourth offering discusses the lack of accessibility information on New Zealand luxury lodges' websites, and explains how a few simple changes could support the access needs of different kinds of users. In the final article, we learn how hospitality studies have blossomed into new understandings of societal relations and structures - the boundaries of hospitality studies are expanding, and it is time to reimagine what hospitality could be.

Kia whakatōmuri te haere whakamua.

I walk backwards into the future with my eyes fixed on my past