



## Critical Hospitality Symposium II Programme

Monday, July 2<sup>nd</sup>, 2018

Venue: *Four Seasons*

08:30 - 09:00	Registration
09:00 – 09:15	Welcome
09:15 - 10:15	<b>Keynote Address 1:</b> Paul Lynch, (In)Hospitality <i>is</i> society
10:15 - 10:30	Morning Tea
10:30 - 12:10	<u>Presentations</u> (Chair: Shelagh Mooney)
	Manaakitanga = Hospitality – Yeah, Nah! Keri-Anne Wikitera
	Values for sale: Hospitality values meet economic rationality Warren Goodsir
	Heroes, villains and hotel development – New Zealand 2005-2015 Ann Cameron
	Exploring critical conceptual space in Hospitality Higher Education Kelvin Yihang Zhang
12:10 - 12:40	Lunch
12:40 – 14:45	<u>Presentations</u> (Chair: Brielle Gillovic)
	Kia ora and welcome to Aotearoa New Zealand: Welcome to what? Shelagh Mooney
	Gender metaphors in visual images of chefs Beverly Chen, Alison McIntosh, Candice Harris and Warren Goodsir
	Sexual harassment and abuse in hospitality: Keeping the victims quiet Jill M. Poulston
	The stillborn revolution: Women and the hotel workers union, 1960-1995 David Williamson
	Exploring the role of hospitality in New Zealand migrant students' experiences: Transitioning from international students to New Zealand residents/citizens Ashlee Li

14:45 - 15:00	Afternoon Tea
15:00 - 16:00	<u>Expert panel discussion</u> : Employment of migrant workers in the Auckland hospitality industry (Chair: Shelagh Mooney)
16:00 – 17:00	<b>Keynote Address 2</b> : Mitchell Pham, Born in Vietnam, Made in New Zealand
17:00 – 17.15	First day closing
17:30 – 19:30	Cocktail Function (Four Seasons)
19:30	Free Evening

Tuesday, July 3<sup>rd</sup>, 2018

Venues:     *AUT Marae: 08:30 – 11:00*  
               *Four Seasons: 11:00 – 17:55*  
               *Kai Pasifika: 19:00 – 22:00*

08:30 - 09:00	Welcome at the AUT Marae
09:00 - 09:30	Powhiri
09:30 - 10:00	Morning Tea
10:00 - 11:00	<b>Keynote Address 3:</b> Minnie Baragwanath, Be.Welcoming!
11:00 - 12:40	<u>Presentations</u> (Chair: Paul Lynch)
	Bridging the binaries of difference: Hospitality as care Brielle Gillovic, Alison McIntosh, Cheryl Cockburn-Wootten and Simon Darcy
	Experiences for senior tourists with physical impairments visiting Bali Yayu Indrawati, Cheryl Cockburn-Wootten and Mary Fitzpatrick
	Gaining and sustaining 'hospitable' employment for disability youth. Richard N.S. Robinson and Colin Clark
	Arts-based methods for understanding hospitality among consumers with chronic illness Uditha Ramanayake, Cheryl Cockburn-Wootten, Mary Fitzpatrick and Alison McIntosh
12:40 - 13:15	Lunch
13:15 - 14:15	<b>Keynote Address 4:</b> Eleanor Holroyd, Advocating for an agenda of hospitality and respect for vulnerable migrant female workers
14:15 - 15:55	<u>Presentations</u> (Chair: David Williamson)
	(In)hospitality and Refugee Precarity Hazel Tucker
	Everyday racism encounters of migrant entrepreneurs in the hospitality industry Azin Haghighi and Paul Lynch
	Quality of life and commitment of small and medium entrepreneur in hospitality industry Yusnita Yusof, Wan Norhayati Mohamed, Nik Hazimah Nik Mat, Hayatul Safrah Salleh and Khatijah Omar
	Lifestyle entrepreneurs' quality of life: what really matters? Maria Jao Vieira
15:55 - 16:15	Afternoon Tea
16:15 – 17:55	<u>Presentations</u> (Chair: Kelvin Zhang)
	Why is it critical for hospitality to be studied in an airport setting? Erwin Losekoot, Anna Addison and Zaina Theresa

	Identity, ideology and power relations in the host-guest relationship Gesthimani Moysidou
	“No worries brother”: The blurred boundaries between surfing tour guides and their guests Nick Towner and Zaina Theresa
	Slow hospitality experiences: A case study of family holidays at beach fale in Samoa Heike A. Schanzel
19:00	Dinner – Kai Pasifika (3 Mount Eden Terrace, Grafton, Auckland)

Wednesday, July 4<sup>th</sup>, 2018

Venue: Refugee Centre

09:00	Departure – Mangere Refugee Resettlement Centre (251 Massey Road, Mangere East, Auckland)
10:00 - 10:15	Morning Tea
10:15 - 11:15	<b>Keynote Address 5:</b> Maria Hayward, New-Zealand's on-arrival programme for refugees: How the pōwhiri contributes towards creating an authentic welcome and hospitality for newly arrived families
11:30 - 12:00	Tour of the Refugee Centre
12:00 – 12:30	<u>Workshop:</u> Let us manaaki Piki Diamond
12:30	Close and departure to AUT City Campus (Optional: Eat My Lunch)
13:00 - 17:00	PATA Postgraduate Research Workshop (AUT City Campus) [For information on this event, please contact: <a href="mailto:patastudentchapter@aut.ac.nz">patastudentchapter@aut.ac.nz</a> ]